

Signposting for Vulnerable Customers

<p>MoneyHelper (formerly The Money Advice Service) Tel: 0800 138 7777 WhatsApp: +44 7701 342744 Website: www.moneyhelper.org.uk/wellbeing for support with wellbeing or www.moneyhelper.org.uk/debt-advice-loactor for free, independent debt advice.</p>	<p>Advice UK (for specialist debt advice to minority communities and people with disabilities) Tel: 0300 777 0107 Website: www.adviceuk.org</p>
<p>Money Advice Scotland Website: www.moneyadvicescotland.org.uk</p>	<p>Citizens Advice Tel: 0800 144 8848 (England) / 0800 702 2020 (Wales) Website: www.citizensadvice.org.uk (England) www.citizensadvice.org.uk/wales/debt-and-money</p>
<p>Advice NI (for customers in Northern Ireland) Tel: 0800 915 4604 Email: advice@adviceni.net Website: www.adviceni.net</p>	<p>The Samaritans – For wellbeing Tel: 116 123 Email: jo@samaritans.org Website: https://www.samaritans.org/</p>
<p>Christians Against Poverty Tel: 0800 328 0006 Website: www.capuk.org</p>	<p>National Debtline Tel: 0808 808 4000 Website: www.nationaldebtline.org</p>
<p>StepChange Debt Charity Tel: 0800 138 1111 Website: www.stepchange.org</p>	<p>Business Debtline Tel: 0800 197 6026 Website: www.businessdebtline.org</p>
<p>Civil Legal Advice – legal advice if your home is at risk Tel: 0845 345 4345 Website: www.gov.uk/civil-legal-advice</p>	<p>Financial Ombudsman Service Tel: 0300 123 9123 or 0800 023 4567 Website: www.financial-ombudsman.org.uk</p>
<p>Shelter – not for use by the public, but you can contact them for specialist debt advice when dealing with a difficult case Tel: 03300 580 404 Website: https://england.shelter.org.uk/professional_resources/debt_advice</p>	<p>The Office of Public Guardian (OPG) Tel: 0300 456 0300 Website: https://www.gov.uk/government/organisations/office-of-the-public-guardian</p>

<p>Alzheimer's Society Tel: 0300 222 1122 Website: www.alzheimers.org.uk</p>	<p>Age UK Tel: 0800 055 6112 Website: www.ageuk.org.uk</p>
<p>Big White Wall (anxiety) Website: https://www.nhs.uk/apps-library/big-white-wall/</p>	<p>Citizens Advice Bureau Tel: 03444 111 4444 Website: www.citizensadvice.org.uk</p>
<p>Cruse Bereavement Care Tel: 0808 808 1677 Website: www.cruse.org.uk</p>	<p>Macmillan Cancer Care Tel: 0808 808 0000 Website: www.macmillan.org.uk</p>
<p>Mencap Tel: 0808 808 1111 Website: www.mencap.org.uk</p>	<p>Mind Tel: 0300 123 3393 Website: www.mind.org.uk</p>
<p>Samaritans Tel: 116 123 Website: www.samaritans.org</p>	<p>Victim Support Tel: 0808 168 9111 Website: www.victimsupport.org.uk</p>